

Testimonial – CPRE at bridgingIT

BridgingIT GmbH, an IT service provider, offers a full range of IT services to customers representing all areas of industry and differing widely in size. Our projects are often greenfield projects, where at the beginning the only known is the current problem and a rough idea of possible solutions.

One of bridgingIT's principles is to offer our customers end-to-end support for their problems. Our experienced consultants focus on building a bridge between IT and business departments and offer a holistic support to our customers. Taking requirements as a starting point, we include implementation, testing activities, solution rollout and operational activities in our consulting approach.

At bridgingIT over 60 consultants are Certified Professional Requirements Engineers (CPRE). The CPRE framework provides support in addressing various customer problems with structure, methodology and an open mindset. The international standards define how to approach new customer situations and include all stakeholders into the process of requirements gathering. At the same time it remains flexible and adaptable.

Every project - big or small, agile or classic - is about a customer and his business problem. Requirements engineering is about putting the customer in the centre and identifying solutions for his problem. We accompany our customers in defining these requirements through workshops, including different stakeholders as well as new ideas on problem solving.

From our perspective, every project requires support through requirements engineering - independent of its business driver or solution approach. Requirements Engineering addresses a problem sustainably and considers it with an end-to-end focus.

Using CPRE systematics for communication with our customers, suppliers or stakeholders is essential. It offers a general standardized language and approach. The CPRE consultants of bridgingIT share this language and approach in requirements gathering and management. Using CPRE standards ensures that specifications gathered and defined by one colleague are understood by all other colleagues without extensive know-how transfer. As bridgingIT is supporting various kinds of projects, this common ground is essential for success and sustainable solutions for our customers.

Apart from the textual description of requirements, visualization is very important to gain acceptance by stakeholders. The CPRE standards provide approaches to enrich textual descriptions with diagrams and visualisations in general and thus enable consultants to select the best option for the specific situation.

In today's projects, an agile implementation approach has become commonplace and is the new "normal". This also implies changes to the working habits of requirements engineers in their daily business. While the methods and stakeholders remain the same, the way of working in agile setups integrates the requirements engineer more tightly into the implementation team. IREB has accepted this change by defining the new RE@agile framework which supports bridgingIT in setting up training activities as well in refocussing our projects. This new standard has become part of every training and onboarding activity within bridgingIT.