

Consistent language, methods and behavior provide a greater efficiency in the consultants' work

Problem

There is a widespread feeling in the company. It seems, nearly everyone is somehow busy with requirements. The Business Analyst in unit A, the Product Owner in team B and the project manager in her projects C, D and E.

But everyone follows a different plan or process – if any at all.



What's missing is a common understanding of what requirements are and what to do with them.

Activity

The Curriculum Certified Professional for Requirements Engineering by the IREB offers this common view on things. And even if you do not share a common process, the common understanding of things ("What's a requirement?") gives you a basis for your communication.

We found that situation in a middle-sized company.

We trained whole units on their way to achieving a common understanding.

All in all, there were over 200 people we brought to CPRE.



Outcomes

As results within the consultancy, we observed greater efficiency in the consultants' work, less frictional loss, and ultimately better requirements.

But also, and actually more importantly, there was the effect towards the customer:

The consultants appeared more consistent in their language, methods and behaviour.



Anforderungsfabrik
Die optimale Verbindung von Business und IT

About us

We advise for requirements engineering. Our goal is to optimize the value of the work between business and IT. We ensure that our customers get exactly what they need.

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